

## PSD2 – Statistics of interfaces

**Interface name** eboo **Period** April 1<sup>st</sup> 2021 to June 30<sup>th</sup> 2021

**Interface type** Web and Mobile Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/04/2021	100	0	510	155
02/04/2021	100	0	507	148
03/04/2021	100	0	562	137
04/04/2021	100	0	617	140
05/04/2021	100	0	660	137
06/04/2021	100	0	519	148
07/04/2021	100	0	488	140
08/04/2021	100	0	499	145
09/04/2021	100	0	518	152
10/04/2021	100	0	535	136
11/04/2021	100	0	566	135
12/04/2021	100	0	536	159
13/04/2021	100	0	573	180
14/04/2021	100	0	506	141
15/04/2021	100	0	493	141
16/04/2021	100	0	505	151
17/04/2021	100	0	560	134
18/04/2021	100	0	555	137
19/04/2021	100	0	479	141
20/04/2021	100	0	494	139
21/04/2021	100	0	478	136
22/04/2021	100	0	480	135
23/04/2021	100	0	496	142
24/04/2021	100	0	538	132
25/04/2021	100	0	715	134
26/04/2021	100	0	484	138
27/04/2021	100	0	487	137
28/04/2021	100	0	538	153
29/04/2021	100	0	464	134
30/04/2021	100	0	481	142
01/05/2021	100	0	537	142

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
02/05/2021	100	0	808	135
03/05/2021	100	0	542	153
04/05/2021	100	0	498	144
05/05/2021	100	0	494	146
06/05/2021	100	0	487	141
07/05/2021	100	0	501	142
08/05/2021	100	0	552	139
09/05/2021	100	0	585	136
10/05/2021	100	0	500	141
11/05/2021	100	0	502	145
12/05/2021	100	0	498	137
13/05/2021	100	0	505	136
14/05/2021	100	0	508	138
15/05/2021	100	0	538	132
*16/05/2021	-	-	-	-
*17/05/2021	-	-	-	-
*18/05/2021	-	-	-	-
*19/05/2021	-	-	-	-
20/05/2021	100	0	484	134
21/05/2021	100	0	482	144
22/05/2021	100	0	511	134
23/05/2021	100	0	552	139
24/05/2021	100	0	568	138
25/05/2021	100	0	481	137
26/05/2021	100	0	466	134
27/05/2021	100	0	433	128
28/05/2021	100	0	466	133
29/05/2021	100	0	521	140
30/05/2021	100	0	499	138
31/05/2021	100	0	450	152
01/06/2021	100	0	473	155
02/06/2021	100	0	468	139
03/06/2021	100	0	472	134
04/06/2021	100	0	485	138
05/06/2021	100	0	522	140
06/06/2021	100	0	521	141
07/06/2021	100	0	483	138

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
08/06/2021	100	0	490	135
09/06/2021	100	0	487	137
10/06/2021	100	0	488	136
11/06/2021	100	0	497	140
12/06/2021	100	0	536	133
13/06/2021	100	0	543	137
14/06/2021	100	0	484	137
15/06/2021	100	0	485	135
16/06/2021	100	0	485	135
17/06/2021	100	0	485	139
18/06/2021	100	0	491	142
19/06/2021	100	0	528	132
20/06/2021	100	0	514	133
21/06/2021	100	0	475	135
22/06/2021	100	0	471	133
23/06/2021	100	0	510	136
24/06/2021	100	0	466	134
25/06/2021	100	0	481	135
26/06/2021	100	0	532	139
27/06/2021	100	0	514	136
28/06/2021	100	0	438	128
29/06/2021	100	0	471	137
30/06/2021	100	0	459	134

\*Temps de réponse indisponibles pour des raisons techniques du 16/05/2021 au 19/05/2021

**Interface name** MultiLine

**Period** April 1<sup>st</sup> 2021 to June 30<sup>th</sup> 2021

**Interface type** Web-Banking

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
01/04/2021	100	0	444.296	109,745
02/04/2021	99,41	0,59	635.514	133,279
03/04/2021	98,6	1,4	97.558.169	80,1136
04/04/2021	100	0	21.660.773	88,2282
05/04/2021	100	0	2.071.146	90,2186
06/04/2021	100	0	461.169	81,7451
07/04/2021	100	0	445.775	82,0339
08/04/2021	98,13	1,87	486.962	84,939
09/04/2021	100	0	1.254.089	84,2431
10/04/2021	98,65	1,35	91.046.387	93,873
11/04/2021	100	0	24.261.289	82,1614
12/04/2021	98,75	1,25	486.964	85,2449
13/04/2021	100	0	466.770	84,2273
14/04/2021	100	0	379.791	84,4125
15/04/2021	100	0	389.150	84,7193
16/04/2021	100	0	414.704	85,4779
17/04/2021	98,62	1,38	84.655.917	87,5487
18/04/2021	100	0	21.385.114	80,5643
19/04/2021	100	0	459.099	78,3692
20/04/2021	100	0	352.904	84,342
21/04/2021	100	0	408.316	88,309
22/04/2021	100	0	360.167	78,1753
23/04/2021	99,3	0,7	738.261	82,408
24/04/2021	98,69	1,31	88.389.696	75,0383
25/04/2021	100	0	20.861.785	166,25
26/04/2021	96,46	3,54	401.099	78,5722
27/04/2021	100	0	567.491	78,4104
28/04/2021	99,79	0,21	613.933	75,8953
29/04/2021	100	0	414.204	75,6558
30/04/2021	100	0	819.598	84,2644
01/05/2021	98,65	1,35	71.781.603	78,4051
02/05/2021	100	0	25.074.228	87,2744
03/05/2021	100	0	537.375	77,779

Day	PSU interface			
	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
04/05/2021	100	0	404.357	77,2658
05/05/2021	100	0	439.197	79,6088
06/05/2021	100	0	421.235	82,1412
07/05/2021	100	0	487.272	81,4999
08/05/2021	98,72	1,28	73.560.870	84,8542
09/05/2021	100	0	23.320.298	210,855
10/05/2021	100	0	427.592	75,9708
11/05/2021	100	0	386.080	76,6958
12/05/2021	100	0	389.430	78,7966
13/05/2021	100	0	760.012	86,784
14/05/2021	100	0	878.766	82,8261
15/05/2021	98,74	1,26	98.155.543	90,1768
16/05/2021	100	0	26.575.296	80,7296
17/05/2021	99,81	0,19	394.803	81,9656
18/05/2021	100	0	385.468	86,6104
19/05/2021	100	0	521.495	76,4626
20/05/2021	100	0	406.120	79,4678
21/05/2021	100	0	484.734	78,1898
22/05/2021	98,61	1,39	81.968.877	92,0708
23/05/2021	100	0	22.963.697	86,9249
24/05/2021	100	0	487.383	87,7971
25/05/2021	100	0	384.431	78,6429
26/05/2021	100	0	406.797	83,5021
27/05/2021	100	0	513.442	77,6834
28/05/2021	100	0	430.907	77,534
29/05/2021	98,62	1,38	100.225.033	78,0253
30/05/2021	73,79	26,21	22.040.466	96,462
31/05/2021	100	0	392.169	86,1399
01/06/2021	100	0	594.887	80,499
02/06/2021	100	0	482.628	80,379
03/06/2021	100	0	444.610	77,4085
04/06/2021	100	0	389.371	77,6609
05/06/2021	98,52	1,48	79.752.730	81,0637
06/06/2021	100	0	20.640.578	80,0526
07/06/2021	100	0	529.358	83,3319
08/06/2021	100	0	511.823	80,0623
09/06/2021	99,68	0,32	415.539	75,9585

PSU interface				
Day	Uptime (%)	Downtime (%)	Payment initiation response (ms)	Information request response (ms)
10/06/2021	100	0	439.177	76,4333
11/06/2021	100	0	489.051	86,5238
12/06/2021	98,52	1,48	98.484.166	84,3758
13/06/2021	100	0	44.061.893	83,9516
14/06/2021	96,18	3,82	473.418	78,7523
15/06/2021	100	0	429.958	80,6131
16/06/2021	99,89	0,11	458.064	79,6401
17/06/2021	98,54	1,46	492.101	82,2945
18/06/2021	100	0	859.353	79,3784
19/06/2021	98,6	1,4	90.384.548	89,4893
20/06/2021	100	0	26.480.052	78,2012
21/06/2021	100	0	539.207	75,5855
22/06/2021	100	0	388.259	76,6185
23/06/2021	100	0	466.197	112,129
24/06/2021	100	0	547.960	77,5923
25/06/2021	100	0	574.637	80,5682
26/06/2021	98,58	1,42	81.877.539	72,0525
27/06/2021	100	0	22.732.858	80,2982
28/06/2021	100	0	451.904	78,2226
29/06/2021	100	0	596.465	74,5068
30/06/2021	100	0	414.206	78,7352

**Interface name** PSD2 API LUXHUB **Period** April 1<sup>st</sup> 2021 to June 30<sup>th</sup> 2021

**Interface type** PSD2 Dedicated interface

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
01/04/2021	99,75	0,247	731,335	1198,588	0	1,313
02/04/2021	99,85	0,148	820,819	1189,734	0	0,852
03/04/2021	100,00	0	651,574	1139,149	0	0,012
04/04/2021	100,00	0	638,254	1144,721	0	0
05/04/2021	100,00	0	595,229	1133,437	0	0
06/04/2021	100,00	0	708,911	1174,082	0	0,01
07/04/2021	99,68	0,319	632,98	1163,356	0	1,759
08/04/2021	99,86	0,144	707,045	1169,92	0	0,684
09/04/2021	100,00	0	714,031	1198,90	0	0,044
10/04/2021	100,00	0	606,41	1134,46	0	0
11/04/2021	100,00	0	601,289	1134,70	0	0,103
12/04/2021	100,00	0	628,811	1212,00	0	0,091
13/04/2021	100,00	0	704,562	1275,37	0	0,059
14/04/2021	100,00	0	658,078	1179,78	0	0,04
15/04/2021	100,00	0	601,836	1189,63	0	0,02
16/04/2021	100,00	0	746,545	1184,02	0	0,042
17/04/2021	100,00	0	595,25	1148,36	0	0,094
18/04/2021	100,00	0	531,779	1113,00	0	0
19/04/2021	100,00	0	642,189	1155,84	0	0,043
20/04/2021	100,00	0	566,449	1166,16	0	0,166
21/04/2021	100,00	0	613,275	1150,13	0	0,014
22/04/2021	100,00	0	705,353	1149,18	0	0,014
23/04/2021	100,00	0	710,764	1172,11	0	0,022
24/04/2021	100,00	0	499,636	1124,48	0	0
25/04/2021	100,00	0	833,224	1804,47	0	0,3
26/04/2021	100,00	0	588,9	1153,17	0	0,181
27/04/2021	100,00	0	640,204	1149,47	0	0,117
28/04/2021	100,00	0	653,488	1160,18	0	0,105
29/04/2021	100,00	0	657,482	1133,13	0	0,123
30/04/2021	100,00	0	734,032	1151,50	0	0,04
01/05/2021	100	0	621	1129,60	0	0,049
02/05/2021	99,817	0,183	615,753	1103,794	0	0,563
03/05/2021	100	0	589,737	1166,005	0	0,018

Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
04/05/2021	100	0	556,098	1143,185	0	0,053
05/05/2021	100	0	605,253	1157,787	0	0,006
06/05/2021	100	0	685,443	1169,901	0	0,026
07/05/2021	100	0	660,617	1159,83	0	0,035
08/05/2021	100	0	522,881	1115,714	0	0,012
09/05/2021	100	0	739,571	1145,543	0	0,267
10/05/2021	100	0	598,952	1174,552	0	0,05
11/05/2021	100	0	680,017	1161,315	0	0,083
12/05/2021	100	0	679,085	1143,962	0	0
13/05/2021	100	0	629,081	1178,019	0	0,146
14/05/2021	100	0	605,123	1191,141	0	0,067
15/05/2021	99,123	0,877	492,314	1107,6	0	13,573
16/05/2021	99,269	0,731	578,833	1121,414	0	13,617
17/05/2021	100	0	378,168	1136,394	0	0,031
18/05/2021	100	0	299,259	1154,682	0	0,103
19/05/2021	100	0	286,115	1151,941	0	0,081
20/05/2021	100	0	533,792	1151,931	0	0,062
21/05/2021	100	0	733,986	1206,509	0	0,039
22/05/2021	100	0	554,888	1200,646	0	0,117
23/05/2021	100	0	601,236	1240,715	0	0
24/05/2021	100	0	710,375	1200,18	0	0,181
25/05/2021	99,976	0,024	689,046	1219,266	0	0,12
26/05/2021	100	0	680,734	1237,938	0	0,058
27/05/2021	100	0	736,092	1211,266	0	0,095
28/05/2021	100	0	792,825	1236,585	0	0,028
29/05/2021	100	0	696,916	1135,574	0	0,028
30/05/2021	100	0	748,72	1306,123	0	0,522
31/05/2021	100	0	755,315	1612,302	0	0,012
01/06/2021	100	0	741,655	1345,285	0	0,089
02/06/2021	100	0	681,346	1157,868	0	0,091
03/06/2021	100	0	661,161	1148,596	0	0,036
04/06/2021	100	0	706,568	1169,343	0	0,025
05/06/2021	100	0	718,764	1331,207	0	0,068
06/06/2021	100	0	683,071	1394,536	0	0,143
07/06/2021	100	0	708,05	1207,572	0	0,048
08/06/2021	99,848	0,152	678,964	1172,094	0	0,552
09/06/2021	100	0	717,24	1175,754	0	0,078



Dedicated interface						
Day	Uptime (%)	Downtime (%)	PISP response (ms)	AISP response (ms)	CBPII response (ms)	Error response rate (%)
10/06/2021	100	0	741,356	1181,332	0	0,057
11/06/2021	100	0	711,42	1195,231	0	0,044
12/06/2021	100	0	695,472	1169,543	0	0,161
13/06/2021	100	0	678,889	1190,611	0	0,133
14/06/2021	100	0	650,672	1181,376	0	0,022
15/06/2021	100	0	716,489	1187,731	0	0,059
16/06/2021	100	0	452,589	1203,971	0	0,017
17/06/2021	100	0	337,928	1218,245	0	0,009
18/06/2021	100	0	456,286	1217,813	0	0,009
19/06/2021	100	0	680,908	1179,499	0	0
20/06/2021	100	0	720,212	1179,758	0	0
21/06/2021	100	0	713,022	1191,863	0	0,008
22/06/2021	99,742	0,258	730,257	1203,71	0	0,219
23/06/2021	100	0	651,38	1184,086	0	0
24/06/2021	100	0	707,277	1199,082	0	0
25/06/2021	100	0	747,258	1264,859	0	0
26/06/2021	100	0	504,367	1207,339	0	0
27/06/2021	100	0	610,758	1194,93	0	0
28/06/2021	100	0	703,28	1170,715	0	0,005
29/06/2021	100	0	753,14	1203,566	0	0
30/06/2021	100	0	756,818	1215,487	0	0,007